

Le Moulin

DELAQUENTINIÈRE

8, La Quentiniere, 53190 Desertines, France
Tel: 0044 7947 834948

TERMS AND CONDITIONS

1. GENERAL

- (a) "the Property" – Le Moulin de la Quentiniere consisting of Le Moulin, La Petite Maison and the Gite
- (b) "the Owner" – Dorn Kipping
- (c) "the Hirer" – the person hiring the Property named on the booking form
- (d) "the hire period" – the duration of the booking

2. PAYMENT

- (a) Non-refundable booking fee of £500.00 once booking has been confirmed. (Any cheques should be made payable to the Owner).
- (b) Balance of hire fee payable 14 days prior to the booking date. Final cleaning fee payable with balance of hire.
- (c) Security deposit payable with balance of hire.

3. CANCELLATION

- (a) In the event of cancellation of the booking, the Hirer agrees to inform the Owner in writing not less than 14 days prior to the booking date or the full hire charge will become payable.
- (b) In the event of cancellation of the booking by the Hirer within 14 days of the date of the booking, a cancellation/administration charge of 10% of the hire fee will be applicable.
- (c) The Owner reserves the right to cancel bookings with reasonable notice without loss or penalty. In any such event, any monies paid will be refunded.

4. DAMAGE

The Hirer must indemnify the Owner for damage to any part of the Property and/or contents thereof during or as a result of the conduct or behaviour of any of the party.

5. CONDUCT

- (a) The Hirer will remain responsible for the conduct and behaviour of any and all persons arriving at the Property during the hire period.
- (b) Children under the age of 18 are not allowed into the gymnasium.
- (c) The Hirer is aware that the occupancy level is as indicated on the Owner's website and undertakes not to allow any over-occupation so as to invalidate the insurance terms of the Property.
- (d) Whilst every precaution has been taken with regards to the safety of The Hirer and his/her guests specifically with regards to the use of any and all the gymnasium equipment, games equipment, the indoor pool and any other such item(s) as may be available for use whilst at the Property, the Owner does not accept any responsibility with regards to the use of any and all gymnasium equipment, games equipment, the indoor pool or any other such item(s) as may be available for use whilst at the Property of said guests. It is the responsibility of the Hirer to ensure that any and all persons using the Property and its contents therein do so safely and with due regard to others.
- (e) Pets are not allowed on or in the Property.
- (f) There is no smoking allowed in the Property.
- (g) Any flagrant breach of the terms and conditions will result in a penalty at the discretion of the discretion of the Owner.
- (h) Rubbish/recycling is not collected and should be disposed of by the Hirer at applicable disposal/recycling sites.
- (i) Additional charges apply for the use of the washing machine and the tumble drier.
- (j) Additional charges apply for any abnormal temperature increase requested (outside of the normal set temperatures) by the Hirer or his / her guests. This applies to any temperature increase in the property, the swimming pool.
- (k) Additional charges apply if lights are left on/not extinguished when property is unoccupied and/or for any abnormal period of time by the Hirer or his / her guests.
- (l) The Hirer is kindly asked, at the end of the hire period, to strip the beds of all linen (ie pillow cases, duvet covers and sheets) and to remove all dirty linen (to include bath and hand towels, kitchen tea towels and any table linen used) and to place in the laundry bag and left in the entrance hall/utility room.
- (m) The Hirer is kindly asked, at the end of the hire period, to ensure that any used crockery and cutlery is placed on a wash cycle in the dishwasher before leaving the Property.

(n) The Hirer is kindly asked, at the end of the hire period, to ensure that the property and any furniture, furnishings, crockery, cutlery, etc, are reinstated.

6. SAFETY

(a) It is the responsibility of the Hirer to ensure that nothing is done or brought onto the Property which will endanger the party, invalidate our insurance or infringe Fire Regulations.

(b) It is the responsibility of the Hirer to ensure that nothing is plugged in or attached to any electrical supply in or on the property that may endanger the party, invalidate our insurance or infringe Fire Regulations.

7. INSURANCE

The Owner shall not be responsible for insurance for third party claims against the Hirer whilst using the Property. (The Owners are covered only for his/her negligence).

8. PROPERTY

The Owner accepts no responsibility for damage or loss of property of persons using the Property prior to or during the duration of the hire period.



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PRIVACY POLICY

Le Moulin de la Quentiniere takes your privacy seriously and will only use your personal information to provide the products and services you have requested from us. We are the data controller in respect of any personal data we receive from you.

We collect and process your personal information & data in the following ways:

on our websites when you visit or make or manage a reservation;

when you use our contact forms for an enquiry;

email sign up, event enquiry;

if you contact us (by telephone, email, text or otherwise)

We may keep a record of our correspondence with you for record or training purposes, to improve the quality of our offering and to prevent and detect fraud when you enter our competitions

We are also working closely with third parties (including, for example, online booking sites, online travel agents) and may receive information about you from them

We may use your personal information & data in the following ways:-

to administer a booking, event or reservation

to send you emails or call you in relation to your stay

to contact you on departure to complete a questionnaire or ask you to complete a property review

to send you marketing & promotional emails, should you opt in to this service

other communications for example responding to requests or general customer service

Sensitive Personal Data

We do not collect sensitive personal data (such as racial or ethnic origin, nationality, political opinions, religious beliefs, etc.) unless it is volunteered by you. As with all data, it is entirely up to you to decide whether or not you are happy to provide this information. Sensitive personal data will only be used in order for us to fulfil our contract with you to provide the services that you have requested. We may use data provided by you to serve you better and meet your specific needs. You do not need to provide us with personal information simply to browse our website.